

PROFILING OF LIFE SATISFACTION OF MIDDLE-AGED CAREER WOMEN IN HULU LANGAT, SELANGOR

*Siti Marziah Zakaria¹,
Nor Ba'yah Ab. Kadir²,
Khairul Hisyam Baharuddin³,
Ruzaini Ijon⁴,
Wan Yusoff Wan Shaharuddin⁵,
Mohammad Affiq Kamarul Azlan⁶

ABSTRACT

Middle-aged women are inclined to experience empty nest syndrome, menopause, health problem, sleep disturbance, weight gain, lethargy and attention deficit. Overwhelming workload, multiple roles at home, elderly care giving and so forth worsen the situation. These factors may influence their emotional well-being and their life satisfaction. This article therefore has two objectives, which are to identify the differences in life satisfaction among middle-aged Malay women from different educational level, marital status, career and income, and to identify the profile of middle-aged women who have low life satisfaction level. This study adopted the survey technique, which employed the Life Satisfaction Index A- Short Form by Barrette and Murk. Simple random sampling and purposive sampling have been used to obtain the responses. A total of 410 middle aged career women in Hulu Langat, Selangor have participated in this study. The finding showed that life satisfactions among middle-aged women are different depending on their marital status, career and income. Single women and widower who are working in private sector and of low-income level reported to have the lowest life satisfaction. This finding may provide input to the planning of programs to enhance the well-being and life satisfaction among middle aged career women.

Keywords: middle-aged women, life satisfaction, marital status, career, income.

Introduction

Women in their middle age might experience physical, cognitive and emotional changes. They have to accept the fact that their capabilities are declining in certain areas. Changes in the values of life are also common during the middle age phase after they had encountered various experiences. Their views towards religion have also changed in-line with the changes in their perspectives of life (Costello, 2012). These changes would affect their perception on life satisfaction and happiness. At this stage, they are making choices, choosing what action should be taken, considering how to allocate time and resources and evaluating all aspects in life (Santrock, 2011). Middle aged individuals would start to review where they had been and what they had been doing in life. They will look forward on how much time remains for them to do something they wanted in life (Santrock, 2011).

Life satisfaction is an overall assessment of feelings and attitudes about one's life at a particular point in time ranging from negative to positive. It is one of three major indicators of well-being: life satisfaction, positive affect, and negative affect (Diener, 1984). Life satisfaction is an important issue among middle aged women. They face various responsibilities, roles, and public expectation at this age. Middle age is supposedly a 'retreat' for women since their children are all grown up, having a stable job, and their marriages have also reached maturity. However, they need to carry a variety of demands and challenges in this phase (Navaie, Spriggs & Feldman, 2002). They are occasionally forced to bear a number of responsibilities as a mother, daughter, wife, grandmother, and as a worker at the same time (Berg, 2011). Women also have to prepare themselves to accept the changes in their family structure. The increase or reduction of family members such as the presence of in-laws and their grandchildren or the death of their partners and parents may greatly affect their life satisfaction.

In reality, life satisfaction is a subjective construct that varies according to gender, education level, age, income, marital status, and other demographic factors (Zhang, Erping & Chan, 2011). For example, Chipperfield and Havens (2001) found that women and men who have experienced marriage failures were reported to have low life satisfaction. Shichman and Cooper (2004) on the other hand, found that education level, income, and marriage are the main factors for life satisfaction. For seniors and the elderly, financial and physical aspects are more significant in affecting life satisfaction. Age is also related to life satisfaction, as proven by Jan and Masood (2008). With age increment, life satisfaction was found to decrease by 40%.

Life satisfaction is commonly studied in a few countries like Australia (NATSEM, 2010), the United States of America (Meeks and Murrel, 2001), the Netherlands (Kapteyn, Smith & Soest, 2009), Canada (Gee and Veevers, 1990), Sweden (Berg, 2011; Borg, Hallberg & Blomqvist, 2005), Japan (Yamasaki, Nelson & Omori, 2011), China (Leung, Moneta & Chang, 2005; Song and Appleton, 2008), India (Hasnain, Ansari & Sethi, 2011), and more. The study on life satisfaction was conducted on various samples including the elderly (Ramachandran and Radhika, 2012; Sener, 2011; Song, 1992), from adulthood to death (Hutchinson, Simeon, Bain & Wyatt, 2004), teenagers (Kong and You, 2013), university students (Mahanta and Aggarwal, 2013), women (Jan and Masood, 2008) and workers from various sectors (Adams, King & King, 1996; Jessica, Johnson, Pitt & Smyer, 2008). Nevertheless, the study on life satisfaction among middle-aged women is still not well explored in Malaysia. The

level of life satisfaction among middle aged women from different backgrounds is also yet to be further explored. Studies done overseas conversely reported various findings on the level of life satisfaction from different backgrounds.

For example, studies have found no significant differences in the life satisfaction scores for single, married, and divorced women (Jan and Masood, 2008). The factor for their life satisfaction is definitely varied as suggested by Kousha and Moheen (2004) who conducted a study among Iranian women living in urban areas. For married women, their life satisfactions are influenced by the marital quality, work, and social activities. Meanwhile, for single women, their life satisfactions are mainly influenced by social activities and level of education. This is similar to a study done in German where it was found that the factors influencing life satisfaction varied between women with spouses and women without spouses (Albert, 2010). For women living with their spouses, satisfaction in their family influenced overall life satisfaction. For women living alone, satisfaction in friendship and socio-economic status are more influential. For them, satisfaction in family is less important in determining their life satisfaction (Albert, 2010).

A study done by Berg et al. (2009) reported that divorce or death of spouse had a significant effect on life satisfaction, especially to male respondents. Gender differences have shown differences in role and responsibilities in marriages. Marriage brings different meaning for men and women, especially from a psychosocial perspective. With the loss of a spouse, it would be commonly difficult for men to takeover home duties that were done by women previously (Berg et al, 2009). Loss of spouse also means loss of partners who are oftenly the closest friend upon entering middle age (Chappel, 1989).

Studies on education background and life satisfaction were done by several overseas researchers. Jan and Masood (2008) reported that there were differences in general life satisfaction between women of different levels of education. The differences in personal life satisfaction are found to have no significant dissimilarities between illiterate and highly educated women. There is a high level of personal life satisfaction among highly educated women. Highly educated women have more opportunities in the economic field and workforce. Sousa and Lyubonmirsky (2001) suggested that there will be a higher life satisfaction among women when they have the same income and education opportunities as men.

Meeks and Murrell (2001) also conducted a study on 1,177 seniors aged 55 years old and above. They were interviewed four times in 6 months. The study found that life satisfaction was related to education and negative emotions. A higher level of education conversely will decrease the level of negative emotions. Additionally, a lower negative emotion would contribute to higher life satisfaction and better health. Negative emotions, at the same time, mediate between education and healthy aging. This shows that education is an important source for healthy aging.

Nonetheless, there are also studies that negatively relate education and life satisfaction or harmony. For example, a study done in Australia has found that respondents whose level of education was Grade 11 and below have higher life and work satisfaction as compared to respondents with higher education level. Respondents with Degrees, Masters and PhD are reported to have lower life satisfaction in average (Gong, Cassells & Keegan, 2011). Respondents from different levels of education might have different perspectives on life satisfaction and sources for life satisfactions. Age also plays an important role where majority of the respondents who have low education level are mostly aged 50 years old and above and respondents who are university graduates are the younger generation.

Zhang et al. (2011) compared income and social status based on the occupation groups of the respondents. The finding of the study showed that occupation groups predicted the life satisfaction of the Chinese community from 2005 to 2009. A lower occupation group has shown a lower level of life satisfaction. As proven by Sheldon, Elliot, Kim & Kasser (2001) the level of life necessity achievement can be related positively with the level of life satisfaction. A study by Easterlin, Morgan, Switek & Fei (2012) also found that the lowest economical class possessed a deteriorating life satisfaction. Conversely, a higher economical class experienced improving life satisfaction.

Income was also found to be related with life satisfaction at urban areas in China. A higher household income was related to a higher life satisfaction (Song and Appleton, 2008). Unemployment was found to have been reducing life satisfaction rapidly. In a study by Jan and Masood (2008) in Khasmir and Jammu, a comparative study between personal and household income was conducted. The researchers found that an increasing personal income contributed towards higher life satisfaction. A similar relationship polar also occurred between household income and life satisfaction.

Thus, this study answers the questions on life satisfaction among middle-aged career women in Hulu Langat, Selangor. The differences in life satisfaction among middle-aged career women from marital backgrounds, education and different occupations were identified in this study. In general, the objectives of this study are:

1. To identify the differences in life satisfaction of middle aged women from various marital, education, occupation and income background.
2. To identify the profile of middle aged women with low life satisfaction.

The results of the study will be used as a guideline for designing and developing a module to enhance life satisfaction of adults in Malaysia. It also serves as a reference for planning activities and programs to uplift psychological well-being of women. Suggestions will be made to the Department of Women Development in term of strategies to enrich the life of women in Malaysia.

METHODOLOGY

Research Sampling

This study was carried out at three districts in Hulu Langat, Selangor which are Ampang, Kajang and Cheras. It involved middle-aged career women from different demographic characteristics (marital status, education background, employment status and health status). A total of 410 respondents were selected for this study. The mean age of respondents is 49 years old. Respondents were selected from both private and public sectors in Hulu Langat, Selangor.

The sampling methods used were simple random sampling and purposive sampling. Simple random sampling was done to select three districts out of seven districts in Hulu Langat, Selangor for the study. The districts selected were Kajang, Ampang and Cheras. Purposive sampling was done to get the sample of the study. Women who fulfilled the criteria were selected to participate in the study. The criteria are: Malay women, aged between 40 and 59 years old, working and living in Ampang, Kajang or Cheras, and have careers (either in the government or private sector or self-employed). Out of the 500 questionnaires distributed, 410 questionnaires were returned.

Research Design and Instruments

This study has utilized questionnaires to get feedbacks from the respondents. The life satisfaction of middle-aged Malay women in Hulu Langat, Selangor was studied using Life Satisfaction Index A-Short Form by Barret and Murk (2006). The index comprised of 12 items with reliability value of 0.79. The index has been tested on various levels of age, especially on the middle-aged and seniors. There were five life satisfaction components included in the index, which are zest of life, strength and determination, gap between achieved and envisioned goals, positive self-concept and mood tone (Barret and Murk, 2006). The responses of the item are based on 4-point Likert scale: Strongly disagree, Disagree, Agree, and Strongly Agree.

Data Analysis

The objective of this study was answered using ANOVA analysis. The average value and F were given attention to get the real picture on the differences in life satisfaction among middle aged women from various backgrounds. Variances similarity test was also done to determine whether the groups' studied variances were the same. Post hoc test were then conducted to further specify the differences existed between the studied groups. SPSS programme was used to analyse the data.

RESULTS

The first ANOVA analysis was done on marital status (Table 1). Marital status was divided into two categories, single/ divorced/ widowed, and married. It was clear that different marital status contributed to different life satisfaction. The value $F = 11.40$ was found to be significant at $k < 0.01$. The highest min value recorded by married women was 36.68. Single/ divorced/ widowed women recorded a low life satisfaction (min 34.69). Life pressures originating from financial problems, various responsibilities, and the public's stigma may affect the achievement of their life satisfaction. Levene test showed a similarity in variances of the studied marital status categories, married and single (3.81, $k > 0.05$). This implies a variety in the score for each of the same category.

Table 1. Life Satisfaction from Different Marital Statuses

Marital Status	N	Min	SP	F
Single/ Divorced/ Widowed	82	34.69	5.47	11.40**
Married	320	36.68	4.55	

** $k < 0.01$

Education level was also studied because previous findings showed that education can affect life satisfaction. The highest education level, university/ college showed average value of the highest living satisfaction, followed by primary/ not schooled and secondary school (Table 2). This may be the effect of education to the current career and income. It was clear that college/ university education background has affected women's perception on life satisfaction as their position in the community and the comfortable life experience. Nevertheless, the F value recorded a low score of 2.77, $k > 0.05$. This showed a non-obvious difference between the different levels of education on life satisfaction. Variance similarity test showed the score difference for the studied groups to be the same (0.70, $k > 0.05$). The variance for the studied groups was the same despite having differences in the amount of sample of each group.

Table 2. Life Satisfaction from Different Educational Level

Education level	N	Min	SP	F
Not schooled/ primary school	26	35.92	4.29	2.77
Secondary school	212	35.78	4.77	
College/ university	165	36.94	4.88	

The difference of life satisfaction of women from different careers was also conducted. Careers were generally sorted according to the employer, which are public, private and self-employed. Statistic from the labour force indicated that majority of Malay women work at public sectors compared to women from other races. Thus, the data showed that there were 221 women in the public sector as compared to 68 women in the private sector. The analysis on the average score of life satisfaction showed that women in the public sector recorded the highest life satisfaction followed by self-employed women.

This result illustrated the work demand and stress faced at the workplace. Women in the private sector may experience higher work stress as compared to women in the public sector and self-employed women, such as those who run their own business from home. A distinct average score is shown by the public servant (min 37.02), compared to private workers and self-employed, with the F value = 7.65, $k < 0.01$ (Table 3). Variance similarity test showed that the studied groups' variances to be the same (0.35, $k > 0.05$). Post-hoc test using Tukey method showed that there is a significant difference in life satisfaction between civil servants and private workers.

Table 3. Life Satisfaction from Different Work Sectors

Career	N	Min	SP	F
Public	221	37.02	4.69	7.65**
Private	68	34.57	4.46	
Self-Employed	114	35.82	4.97	

** $k < 0.01$

Table 4. Career post-hoc test

Occupation (I)	Occupation (J)	Min Difference (I-J)	SE
Public	Private	2.44**	0.66
	Self-Employed	1.20	0.55
Private	Public	-2.44**	0.66
	Self-Employed	-1.24	0.76
Self-Employed	Public	-1.20	0.55
	Private	1.24	0.73

Occupation and educational background were found to be related with income. Majority of the previous studies demonstrated correlation between income and life satisfaction. Income was presumed to be a predictor of life satisfaction in this challenging age. The increasing cost of living and utilities bills, children's school fees, housing and transportation loans, the inflation rate and more affected income differently. People from high income level might not aware of the increasing price of items compared to those with low income.

Thus, the data indicated that the highest income ($> RM5000$) experienced the highest life satisfaction (min = 38.28) compared to lower income earners. It is clear that lower income would contribute to a low average score of life satisfaction. The respondents might place income as a criterion to determine life satisfactions. Respondents with the lowest income might feel isolated from the community and felt that they did not deserve to experience the best quality of life. Value of $F = 8.46$, $k < 0.01$ showed that there is a significant difference (Table 5). Income played an important role in influencing life satisfactions of middle-aged women. Levene test showed insignificant difference in the variances between the studied income categories (1.22, $k > 0.05$). Post-hoc analysis on the other hand indicated that there is a significant difference between $< RM1000$ income, $RM3001 - RM5000$ income, and $> RM5001$ income (Table 6).

Table 5. Life Satisfaction from Different Level of Income

Income	N	Min	SD	F
<RM1000	80	34.61	4.41	8.46**
RM1001-RM3000	167	35.83	4.56	
RM3001-RM5000	113	37.35	4.67	
>RM5001	39	38.28	5.12	

** $k < 0.01$

Table 6. Post-hoc test on level of income

Income (I)	Income (J)	Min difference (I-J)	SE
<RM1000	1001-3000	-1.21	0.63
	3001-5000	-2.73**	0.67
	>5000	-3.67**	0.90
RM1001-RM3000	<1000	1.21	0.63
	3001-5000	-1.52*	0.56
	>5000	-2.46*	0.82
RM3001-RM5000	<1000	2.73**	0.67
	1001-3000	1.52*	0.56
	>5000	-0.94	0.86
>RM5001	<1000	3.67**	0.90

	1001-3000	2.46*	0.82
	3001-5000	0.94	0.86

**k < 0.01, *k < 0.05

Analysis on the respondents' profiles indicated that single/ divorced/ widowed, private sector employees and low-income women were likely to have the lowest level of life satisfaction. Marital status, work and income clearly show significant impact on their perception towards life satisfaction (Table 7). There is a significant difference in life satisfaction of these women as compared to those from different backgrounds. This is based on the ANOVA analysis that was applied to the data.

Table 7. Profile of Middle- Aged Women with Lowest Life Satisfaction

Background	Characteristics	Average score
Status	Single/Divorced/ Widowed	34.70
Occupation	Private	34.42
Income	<RM1000	34.72

DISCUSSION

Marital status was found to show differences in life satisfactions. Married women were reported to have higher life satisfaction than women who are single, divorced or widowed. This is supported by Joshua et al. (2011) who have found that being single signifies bad impression about life satisfactions. The study revealed that being alone without partners would further increase the level of stress among respondents. Studies conducted on separated or divorced adults also showed negative impact and were significant as well.

Nonetheless, other studies had shown that there were no significant differences in life satisfaction between women of different marital statuses. For example, Jan and Masood (2008) reported that there was no significant difference in the life satisfactions score between married, single and divorced women. This is because they have different life satisfactions' factors. For married women, the most important factors for life satisfactions are marriage and work satisfactions. This is different for single women who gave more attention on education and social activities in evaluating life satisfactions (Kousha and Moheen, 2004). They also have good social support and good relationship with their family members. Their life satisfactions are influenced by income and education (Newton and Keith, 2001).

Education level was not found to contribute to life satisfaction. It may no longer be an issue to middle aged or elderly women. After working for a long time, their experience helped them to improve their standard of living and income. Even with just SPM or STPM, they were still able to upgrade their skills and achievement through channels provided by the government and private sectors such as promotion interviews, PTK examinations (for public servants), and skill courses. The channels prepared enabled them to apply for promotions and salary increment in their respective sectors. Middle-aged women pay more attention on family harmony and financial stability rather than education, which they had left behind.

This was consistent with the finding of Rayanagoudar, Gaonkar & Itagi (2001) who reported that there was no difference in life satisfaction among women from different educational background. This is also similar to Clark and Oswald (1994); Frey and Stutzer (2002) who suggested that education only contributes to life satisfaction through means of ambitions, income, social participation and self-confidence. Individuals with high educational level such as bachelor degree and masters did not necessarily have high life satisfaction. Seldom, individuals with primary and secondary school education are happier and satisfied with life compared to those with the background of higher education.

Nevertheless, there were also a few studies that showed the opposite findings (Jan and Masood, 2008; Meeks and Murrel, 2001). Jan and Masood (2008) reported that there was a difference in general life satisfaction among women with different levels of education. Women with high education (college/ university) were reported to have the highest life satisfaction. This is supported by Light, Hertsgaard & Martin (1985) who found that a higher education level indicated higher life satisfaction. Higher education level provides more job opportunities and better life satisfaction. This would allow them to experience comfortable and assured life.

This study also found that life satisfaction differed among women of different incomes. The finding indicated that life satisfaction could increase with the increase of income. The respondents of the study were working middle-aged women living in Hulu Langat, Selangor. Women in urban areas experience more difficulties due to inflation and price increase of items. Money is a central focus in their lives in order to fulfil all life necessities, especially if they are the family breadwinner. Life becomes difficult when income is low, giving more negative effects to well-being and life satisfaction.

It is consistent with the study by Easterlin et al. (2012); Jan and Masood (2008); Song and Appleton (2008) in which, the higher the individual's income is, and the higher his or her life satisfaction would be. The income referred was personal income and family income. Women with different income evidently experienced different life satisfaction. Unemployment on the other hand could reduce life satisfaction drastically (Song and Appleton, 2008). This showed that money had become a provision for life

satisfaction in this challenging age, where currency value kept on dwindling. Men and women struggle to intensify their income in order to improve their status and quality of life.

In contrast, other findings suggested that life satisfactions of respondents from different income levels are relatively similar. A high income level did not necessarily improve life satisfaction. This was supported by Panda (1999) who explained that they were no difference in life satisfaction for respondents with income and without income. Moreover, Lora and Chaparro (2008) debated that income increment did not necessarily contribute towards improving life satisfaction. Individuals whose monetary level is high and successful mostly had low life satisfaction. In some cases, low status and poor individuals experience higher life satisfaction. Hence, income and life satisfaction have a complex relationship. Income increment can reduce satisfaction in various aspects of human life, such as family, relationship, neighbourhood, and more.

Occupation category was also found to contribute to different level of life satisfaction. The current study categorised occupation into three categories, public, private and self-employed. Different occupation category clearly showed different life satisfactions. The public servant category revealed the highest life satisfaction, followed by self-employed and private workers. This may be caused by the benefits entitled to public servants in the forms of medical benefits, leaves and allowances. The burden faced by public servants may be lighter compared to private workers. Self-employed women on the other hand experienced the advantage of time flexibility, financial freedom, sense of autonomy, and more.

Previous studies did not look into occupation category. More attention was given to the comparison between occupation groups. For example, Zhang et al. (2011) found that a lower occupation group have a low life satisfaction. Respondents from higher occupation groups such as executives and professionals often experienced a higher life satisfaction. This may be a result from the autonomy and authority that they possess at the work place, compared to supporting staffs.

To summarise, life satisfaction among middle-aged women varies depending on marital status, occupation, and income. Women of married status, working in public sectors with high income are reported to have high life satisfaction. Women who are single/divorced/ widowed, working in private sectors, with low income on the other hand, proved to have low life satisfaction. It is clear that marital status, work and income play an important role in contributing towards life satisfaction among middle-aged women in Hulu Langat, Selangor. Education does not significantly affect life satisfaction of women. Middle-aged women from different education backgrounds revealed an almost similar life satisfaction. University, secondary and primary education are not indicators to their life satisfaction.

CONCLUSION

The findings limit to only middle-aged women, age between 40-59 years old. As the study was conducted in Hulu Langat area, and the respondents represent middle-aged career women in Hulu Langat, the results of the study can only be generalized to middle-aged career women in Hulu Langat. Other areas in Selangor may show different findings. Other age groups may also have different concerns, feelings, perceptions and life orientation. It is not applicable to non-working women as well. Middle-aged career women may have different perspectives towards life compared to non-working women.

The findings of this study clearly show that single/ divorced/ widowed women, low income and private sector employees should be given more attention. They reported a lower life satisfaction compared to the other groups. Emotional support, empathy and financial support are the main need to this group. Single mothers with low income are especially the ones with the most life struggles and highest pressure. The increasing living cost at urban areas would only worsen their emotional stability and life satisfactions. Thus, the results of this study can serve as a guideline for any programs designed to help middle-aged women, especially of low life satisfaction. This group needs help as they are the foundation for public and family harmony.

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*Siti Marziah Zakaria¹,

^{1, 2} *Psychology and Human Well-being Research Centre,
UKM, Bangi, Selangor.*
marziah@ukm.edu.my

Nor Ba'yah Ab. Kadir²,

^{1, 2} *Psychology and Human Well-being Research Centre,
UKM, Bangi, Selangor.*

Khairul Hisyam Baharuddin³,

^{3, 4, 5, 6} *Centre of Language and Generic Development,
UMK, Bachok, Kelantan.*

Ruzaini Ijon⁴,

^{3, 4, 5, 6} *Centre of Language and Generic Development,
UMK, Bachok, Kelantan.*

Wan Yusoff Wan Shahrudin⁵,

^{3, 4, 5, 6} *Centre of Language and Generic Development,
UMK, Bachok, Kelantan.*

Mohammad Affiq Kamarul Azlan⁶

^{3, 4, 5, 6} *Centre of Language and Generic Development,
UMK, Bachok, Kelantan.*